



# QUALITY, SAFETY, HEALTH AND ENVIRONMENTAL POLICY

GFM is committed to provide excellent service delivery by consistently exceeding customers' requirements. We shall achieve this by satisfying all applicable requirements, establishing, maintaining, and continuously improving the effectiveness of a Quality, Safety, Health and Environmental (QSHE) Management System that encompasses all our resources and activities.

GFM is fully committed with QSHE goals by establishing QSHE objectives, measuring results, assessing and continually improving processes and services quality which are integral to our business. This policy governs the following commitments:

- 1) Comply with QSHE applicable legislation and other requirements to which operational sites subscribe.
- 2) Continually improve our QSHE Management System through regular audits and annual management reviews on measurable objectives.
- 3) Promote QSHE awareness among all employees and related parties through regular training and Communications.
- 4) Organizing appropriate QSHE management programs and operational controls to:
  - i. Identify and manage risk of injury, occupational illness and damage to property.
  - ii. Protect the environmental and natural resources.

**Ruslan Bin Nordin**  
Group Managing Director  
GFM Services Berhad  
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